

Why ituma?

Have you been working in administration for a long time and are ready for the next step? Are leadership experience and management tasks part of your everyday life?

Do you enjoy interacting with customers and consider yourself a very communicative person? Are you confident at the top level, but can also delve deep into technical details?

As an experienced network administrator, you feel at home with end-to-end cases and system applications, and topics such as LoRa, servers, gateways, monitoring and operational management don't scare you – on the contrary?

**We are waiting
for you.
What are you
waiting for?**



And you have a knack for leadership, responsibility motivates you and you are eager for change?

Then you've come to the right place and have the chance to get started as part of our team!

HEAD OF NETWORK IT OPERATIONS & IT ADMINISTRATOR (M/F/D)

Full-time / permanent / location: Hilden

ituma GmbH is a successful and financially independent German IT company based in Hilden near Düsseldorf. As one of the market leaders in Europe, we have been defining intelligent enterprise solutions in networking since 2010. In 2014, ituma became part of the globally active Logicalis Group, completing its portfolio with expertise as a value-

added service provider and software specialist in the areas of network automation, software-defined networking (SDN) and business intelligence. Our employees are experts in their field with an extra dose of IT DNA, who think outside the technical box and work together to realise innovative ideas.

The field of activity

'Your playground'

- Overall responsibility for IT operations with a focus on network and platform operations
- Technical leadership, development and motivation of an interdisciplinary technical IT team
- Ensuring highly available, secure and scalable network operations (applications, software, Docker, Kubernetes) for highly critical applications
- Responsibility for setting up and operating all systems, client infrastructure and software, as well as SOC and service desk, among other things
- Monitoring operational KPIs, SLA compliance and incident management
- Close cooperation with product development, engineering and management for stable service delivery
- Support and process assistance with second and third level support for client/server environments

Knowledge and skills

„Your toolkit“

- 5 years of professional experience as a network administrator
- Relevant management experience for larger IT operations teams, ideally in service- or carrier-oriented environments
- In-depth experience and knowledge in the following areas of information technology:
 - Development of IT architectures
 - Network technology and administration (Linux, Docker, network software)
 - IT security infrastructures, routing & switching
 - Low-code and open-source projects
- Experience in implementing and documenting IT processes and security controls
- Sense of responsibility, enthusiasm, commitment and persuasiveness
- Confident manner and strong communication skills, even in conflict situations
- Very good knowledge of German

Nice to have

'Your extras in your luggage'

- Experience in implementing IT projects and in service management according to ITIL
- Practical experience/certification in service management (ITSM)

What we can offer you

'Your treasure chest'

- A career with a future-proof company with a **unique corporate culture**
- A **modern and fair remuneration model** based on your qualifications, responsibilities and success
- A **good work-life balance** with 28 days of holiday
- **High-end equipment** for your new role
- A wide range of **training and certification opportunities**
- We offer you the option of **working from home**
- We have a '**no dress code**' policy in the office – wear whatever you feel comfortable in!
- The option of a subsidy for a **company pension scheme**
- Free **hot and cold drinks**
- A **sports and trampoline park** close to the office (Sportpark Hilden / HiFly)
- Good public transport connections, **direct bus stop** on site, but also a **large staff car park** available
- Spontaneous visits from an **ice cream van** in the summer months
- The option of support for public transport (**job ticket**)
- A close-knit **team** with an atmosphere of cooperation rather than competition

It's up to you!

We want you to experience the highlight of your career at ituma!

Apply digitally today, stating your salary expectations and your earliest possible start date, at:
hr@ituma.eu.